

## AFD Optional Retail and Lifestyle Waivers

The terms and conditions in Sections A, B and C below will only apply (as applicable) if you have elected and been approved for one or more of the Waivers described in those sections.

There is no obligation on you to purchase a Waiver. It is completely at your discretion.

If you have elected and been approved for a Waiver then in return for you paying the Consideration, we agree to waive our rights to collect certain payments from you under certain circumstances and under certain terms and conditions as detailed below.

Sections A, B and C below set out the terms and conditions of the AFD Optional Retail and Lifestyle Waivers.

The AFD Optional Retail and Lifestyle Waivers provide for us to waive certain payments if the Vehicle is stolen or destroyed, or you are unable to make repayments under the Loan because of death, Terminal Illness, Accident or sickness, Redundancy, or bankruptcy.

**\*\* You means the Primary customer/borrower who is purchasing the vehicle \*\***

### Section A: Retail waiver

#### 1. Total loss

(a) If you have paid the Consideration and you have, at your cost, obtained and maintained a Comprehensive Motor Vehicle Insurance Policy then, if:

(i) The Vehicle becomes a Total Loss before the Agreement has been repaid in full; and

(ii) We receive a Total Loss Payment for the Vehicle under that Comprehensive Motor Vehicle Insurance Policy, You will not have to pay any shortfall between the Balance Outstanding and the Total Loss Payment unless that shortfall exceeds \$5,000.00. If that shortfall exceeds \$5,000.00 you must pay the excess of the shortfall to AFD immediately,

(b) You must also immediately pay the policy excess on the Comprehensive Motor Vehicle Insurance Policy and any arrears of or additional premiums due under that policy, as well as any amounts payable under the Agreement because of default by you.

#### 2. Added benefits

Should you choose a replacement vehicle following the Total Loss through our authorized dealer network and seek finance through us, we will also make allowances for up to \$500.00 towards:

- The excess paid by you under the Comprehensive Motor Vehicle Insurance Policy.
- A deposit, the delivery charges and registration costs of the replacement vehicle.

#### 3. Notification

Immediately following a Total Loss, you must notify us in writing at P O Box 137252. Parnell. Auckland 1151 or email [claims@autofinancedirect.co.nz](mailto:claims@autofinancedirect.co.nz)

### Section B: Lifestyle waiver:

#### 1. Death repayment waiver

(a) Should you die during the term of your Agreement then, so long as your executor provides us with a copy of your death certificate within 6 months of your death, we will waive all future payments as from the date of your death. However, any amounts accrued and unpaid at the date of your death, and any arrears, default

interest charges, and default fees unpaid at that date are specifically excluded from the Waiver and remain payable by you.

(b) The executor of your estate must notify us that you have died within 6 months of your death. A death certificate must be provided to us.

## **2. Terminal illness repayment waiver**

(a) Should you be diagnosed with a Terminal Illness at any time during the term of your Agreement then, so long as you provide us with the written certificate referred to in paragraph (b) below within 6 months of your diagnosis, we will waive all future payments as from the date of your diagnosis. However, any amounts accrued and unpaid at the date of your diagnosis, and any arrears, default interest charges and default fees unpaid at that date are specifically excluded from the Waiver and remain payable by you.

(b) To establish Terminal Illness, you must produce a written certificate from an independent Registered Medical Practitioner recording the diagnosis and stating that you have a Terminal Illness. No Claim will be considered under this Waiver unless and until you have provided this written certificate.

## **3. Accident & sickness repayment waiver**

(a) Should you suffer an Accident or contract an Illness after the Commencement Date which prevents you from engaging in or attending Full-time employment for more than 7 consecutive days from the date when you first consulted a Registered Medical Practitioner about the Accident or Illness, we will waive the daily amount payable under the Agreement commencing from the 8th day after you first consulted a Registered Medical Practitioner about the Accident or Illness for each day you are prevented from engaging in or attending Full-time employment until the Agreement is repaid or discharged.

(b) The daily amount payable will be calculated by dividing the total amount of the monthly, fortnightly or weekly instalments (excluding residual or "balloon" payments) by the number of days comprising the term of the Agreement up to a maximum amount of \$5,000.00 or the balance of the amount outstanding under the Agreement (whichever is the lesser).

## **4. Redundancy repayment waiver**

(a) Should you be made redundant (and this was unforeseen) from your Full-time employment at any time during the term of your Agreement (subject to clause c of this section 4), we will waive our rights to collect the daily amount payable under the Agreement for each day you are unemployed until the Agreement is repaid or discharged after the first 30 days of unemployment.

(b) Redundancy means where your position of Full-time employment has become superfluous to the needs of the employer. Redundancy begins when you register as unemployed with Work and Income New Zealand and ends when you commence Full-time employment with another or the same employer.

(c) The daily amount payable will be calculated by dividing the total amount of the monthly, fortnightly or weekly instalments (excluding residual or "balloon" payments) by the number of days comprising the term of the Agreement up to a maximum of:

(i) 180 days of redundancy or the sum of \$10,000.00 (whichever is the lesser) where you have been engaged in Full-time employment for at least 12 consecutive months before you registered as unemployed with Work and Income New Zealand: or

(ii) 90 days of redundancy or the sum of \$5,000.00 (whichever is the lesser) where you have been engaged in Full-time employment for less than 12 consecutive months before you registered as unemployed with Work and Income New Zealand.

## **5. Bankruptcy repayment waiver**

(a) If you are Self-employed and during the term of your Agreement you are adjudicated bankrupt by a court, or if you are employed by a company over which you have direct financial control and that company goes into liquidation, we will waive the repayment of the daily amount payable under the Agreement for each day you are bankrupt or the company is in liquidation.

(b) The daily amount payable will be calculated by dividing the total amount of the monthly, fortnightly or weekly instalments (excluding residual or "balloon" payments) by the number of days comprising the term of the Agreement, up to a maximum of 180 days from the date of adjudication or liquidation or earlier if the Agreement

is repaid or discharged. The maximum amount we will waive under this section is \$10,000.00 or the balance of the Agreement whichever is the lesser.

## 6. Exclusions

(a) No Claim will be accepted for an Event that arises directly or indirectly from a state of affairs that existed prior to the Commencement Date that you knew, or ought to have known, was likely to lead to an Event.

(b) No Claim will be accepted for an Event occurring while you are residing or working outside of New Zealand.

(c) No Claim will be accepted for an Event attributable, directly or indirectly, either wholly or in part, to Covid-19 or any other virus or disease that is declared a public health emergency of international concern (or something similar) by the World Health Organisation, or an epidemic (or something similar) by the New Zealand Ministry of Health, or New Zealand Government.

(d) No Claim will be considered for death, Terminal Illness, or Accident or sickness, caused directly or indirectly by:

(i) Uncomplicated pregnancy or childbirth.

(ii) Suicide, attempted suicide or self-inflicted injury or illness.

(iii) AIDS or infection with a human immune-deficiency virus.

(iv) Any sexually transmitted disease.

(v) Any bodily injury or physical defect, or any illness, disease or degenerative condition, or symptom of any illness, disease or degenerative condition which you knew existed at the Commencement Date, and which you have sought or received medical advice for within 6 months preceding the Commencement Date.

(vi) Any psychological, psychiatric or nervous condition or disorder including mental stress.

(vii) Asbestos, asbestosis or any related disease.

(viii) Any bodily injury suffered while under the influence of alcohol or drugs.

(ix) Alcoholism or drug addiction.

(x) Involvement in a criminal activity, whether a conviction is entered or not.

(xi) Involvement in parachuting, hang gliding, competitive motor or water sport of any kind, or any professional sporting activity.

(xii) Air travel except as a fare paying or ticket holding passenger in an aircraft fully licensed for the carriage of passengers for hire or reward and operated by a regular airline or established charter service.

(e) No Claim for a redundancy payment Waiver will be considered if:

(i) Redundancy is voluntary.

(ii) Redundancy occurs within 30 days of the Commencement Date.

(iii) You are self-employed or a working director of a limited liability company.

(iv) Evidence of unemployment registration with Work and Income New Zealand cannot be provided.

(v) Redundancy is the result of your dismissal, resignation or retirement.

(vi) Where the work is for a fixed or defined period, upon the occurrence of the fixed completion date or end of the defined period.

(vii) Where the work is of a seasonal nature, including but not restricted to fruit picking, shearing, working at a freezing works, upon the occurrence of the work season ending.

(f) No Claim for a bankruptcy repayment Waiver will be considered if:

(i) The adjudication of bankruptcy is on your own application.

(ii) If the application for liquidation was filed by the company or on behalf of the company by an associated person.

## Section C: Terms and conditions applying to optional retail waiver and lifestyle waiver

### 1. Conditions

(a) These Waivers have been offered to you on the basis that you have disclosed all relevant information to us. If you have failed to provide all relevant information, or have given any information incorrectly or untruthfully, we may void these Waivers and refuse to consider any Claim.

(b) When making a Claim you must disclose to us all information relevant to the Event. If you fail to provide all relevant information, or have given any information incorrectly or untruthfully, we may refuse your Claim. If any Claim is made fraudulently, the Waivers will be voided and you will forfeit any entitlement to the Waivers.

## 2. Claims

(a) You should make a Claim under a Retail Waiver immediately the event occurs and under a Lifestyle Waiver as soon as possible but no later than 28 days after an Event (except for Death: refer to clause 1b.). To make a Claim contact us at PO Box 137252, Parnell, Auckland 1151 or e-mail [claims@autofinancedirect.co.nz](mailto:claims@autofinancedirect.co.nz)

(b) To make a Claim under a Waiver, you must complete a Claim form and provide us with all the information we require. You must assist us with your Claim in any way we request. You are responsible for providing any certificates or other evidence we may ask for to support your Claim at your expense. We may require you to undertake a separate or additional medical examination for our confidential information at our expense.

(c) As soon as possible after sustaining an injury or contracting an illness you must consult a Registered Medical Practitioner and follow their advice and treatment at your expense.

(d) All successful Claims under a Waiver(s) are a forgiving of payment due under the Agreement between you and us: therefore, there will be no payments of any kind made to you. However rebates of the unused portion of the Consideration will be made in accordance with the Credit Contracts and Consumer Finance Act 2003 and the Credit Contracts and Consumer Finance Regulations 2004 in the event that you discharge the Agreement early.

(e) We may amend the terms and conditions of a Waiver with your written consent. We can make amendments required by law without your consent.

(f) You the claimant agree to cover any costs associated with obtaining information directly in relation to a claim.

## 3. Termination

(a) The availability of these Waivers will automatically terminate if:

- The Agreement expires or is repaid early.
- Ownership of the Vehicle is transferred to a third party not named on the Agreement.

(b) In addition, we are entitled to immediately, and at our sole discretion, void these Waivers from the Commencement Date or terminate these Waivers immediately and decline any Claim if:

- You breach the duty of disclosure you owe to us:
- Before these Waivers come into force you make a material misrepresentation to us:
- You fail to comply with a provision of a Waiver: or
- You make, or anyone acting on your behalf, makes a dishonest Claim under a Waiver. If we do so, we will credit a proportional rebate of the Consideration against the Balance Outstanding in accordance with the Credit Contracts and Consumer Finance Act 2003 and the Credit Contracts and Consumer Finance Regulations 2004

## 4. Cancellation

(a) By you:

You may cancel a Waiver by writing to us within 7 days of signing the Agreement in which case we will credit the Consideration against the Balance Outstanding. In addition, you may cancel a Waiver at any time by giving us notice in writing in which case we will credit a proportional rebate of the Consideration against the Balance Outstanding in accordance with the Credit Contracts and Consumer Finance Act 2003 and the Credit Contracts and Consumer Finance Regulations 2004; however, no rebate will be given if a Claim has already been paid under the Waiver.

(b) By us:

We may cancel a Waiver at any time by giving 14 days' notice in writing to you in which case we will credit a proportional rebate of the Consideration against the Balance Outstanding in accordance with the Credit Contracts and Consumer Finance Act 2003 and the Credit Contracts and Consumer Finance Regulations 2004.

## 5. Definitions

**Accident** means an injury or a series of injuries to your body resulting from, or attributable to, one source or original cause. What happens must be unexpected and unforeseen by you. Further, what happens must be violent; external (to your body) and visible. It does not include a sickness or disease.

**Agreement** means the consumer credit contract you entered with us and includes any Waiver entered by you.

**Balance Outstanding** means the amount owing to us under the Agreement at the relevant date, less deductible items (if any). It does not include amounts payable under the Agreement because of default by you.

**Claim** means the form completed by you and all assisting documentation to make a claim under a Waiver.

**Commencement Date** means the date the Agreement between you and us is signed.

**Comprehensive Motor Vehicle Insurance Policy** means a comprehensive insurance policy insuring the Vehicle for its full market value at the time of purchase against theft and accidental loss and damage and remaining in force at the date of the Total Loss that notes our interest as an additional insured and loss payee in respect of the Agreement.

**Consideration** means, in relation to each Waiver that you have elected and been approved for, the amount listed on the Schedule as the price of that Waiver.

**Event** means an event giving rise to a Claim.

**Full-time employment** means working for salary, wages, commission, compensation, fees or other financial gain for at least 25 hours per week, or self-employment involving work for the sole purpose of a business for more than 25 hours a week.

**Registered Medical Practitioner** means a person registered as a medical practitioner with the Medical Council of New Zealand.

**Schedule** means the Schedule attached to the Agreement.

**Self-employed** means carrying on business as a sole trader or as a partner in a partnership.

**Terminal Illness** means the final stage of a fatal disease which is incurable and irreversible and is likely in the opinion of your Registered Medical Practitioner to result in your death within 6 months of the date you make a Claim under a Waiver.

**Total Loss** means either the Vehicle is stolen and not recovered or it is damaged beyond economical repair, and the Vehicle is deemed a Total Loss under the Comprehensive Motor Vehicle Insurance Policy held by you.

**Total Loss Payment** means a payment made under the Comprehensive Motor Vehicle Insurance Policy for the Total Loss without adjustments or deductions because of a breach of the Comprehensive Motor Vehicle Insurance Policy.

**You/Your** means the primary person specified as Borrower in the Agreement.

**Us/we/our** means Auto Finance Direct Limited or its assignees.

**Vehicle** means the motor vehicle identified in the Agreement including its standard equipment, tools and accessories at the Commencement Date.

**Waiver** means a waiver detailed in this document that you have elected and been approved for and which forms part of your Agreement.

### Statement of right to cancel

You are entitled to cancel this agreement by giving written notice to the Lender.

### Time limits for cancellation

If the disclosure documents are handed to you directly you must give notice that you intend to cancel within 5 Working Days of the statement date on the front of this Agreement.

If the disclosure documents are sent to you by electronic means (for example: email) you must give notice that you intend to cancel within 7 Working Days after the electronic communication is sent.



If the documents are mailed to you, you must give the notice within 9 Working Days after they were posted. Saturdays, Sundays, and national public holidays are not counted as Working Days.

#### **How to cancel**

To cancel, you must give written notice that you intend to cancel the Agreement by:

- (a) Giving notice to the Lender or an employee or agent of the Lender: or
- (b) Posting the notice to the Lender or an agent of the Lender: or
- (c) Emailing the notice to the Lender's email address (if specified on the front of this Agreement): or
- (d) Sending the notice to the Lender's fax number (if specified on the front of this Agreement).

You must also return to the Lender any advance and any other property received by you under this Agreement.

#### **What you may have to pay if you cancel?**

If you cancel this Agreement the Lender can charge you:

- (a) The amount of any reasonable expenses the Lender had to pay in connection with this Agreement and its cancellation (including legal fees and fees for credit reports. etc.): and
- (b) Interest for the period from the day you received the advance until the day you repay the advance.

This statement only contains a summary of your rights and obligations about the right to cancel. If there is anything about your rights or obligations under the Credit Contracts and Consumer Finance Act 2003 that you do not understand, If there is a dispute about your rights, or if you think that the Lender is being unreasonable in any way, you should seek legal advice immediately.

#### **False / Fraudulent Claims**

You or anyone acting on your behalf must not make a Claim that is false or fraudulent in any way, or make any false or incorrect statement in connection with any Claim. If any Claim is fraudulent or dishonest in any respect, all benefits under your Waiver will be forfeited.

#### **Governing Law**

The laws of New Zealand apply to this Agreement. Any proceedings relating to this Agreement must be brought and heard in New Zealand.

#### **About protecting your privacy - Privacy Act 2020**

Your Waiver application contains personal information necessary for us to evaluate your application, in order to decide whether to grant a Waiver. The information collected will be held by Auto Finance Direct and our agents. You have the right to request access to and correct your personal information subject to the Privacy Act 2020.

The personal information we receive from you may be used for the purposes of marketing by Auto Finance Direct.